

Safety and suitability of premises, environment and equipment

Providers must take all reasonable steps to prevent unauthorised persons entering the premises, and have an agreed procedure for checking the identity of visitors.



8.14 Visitors – Policy and Procedures

St Joseph's Pre-school will ensure that names of all visitors on site are recorded for emergency, insurance and registration purposes.

- All visitors are valued for whatever reason, but the children are our priority and must come first.
- All visitors will be welcomed and their enquiries dealt with as soon as possible.
- Visitors will be requested to sign in and out of the premises, giving their reason for the visit. They will be assigned to a member of staff and given a Visitors badge.
- Children and parents are welcome to visit us prior to joining the setting.
- No visitor will be left alone with children or accompany children to the toilet.
- Whenever possible visitors should make an appointment to visit the setting.
- Visitors are not left unsupervised and are advised of any relevant health and safety issues on arrival.
- ID will be requested from unknown or unexpected visitors.
- All external doors are secured whilst the children are on the premises and all visitors and parents are encouraged to use the side door for entering or leaving the building as this door has a bell, is security coded and self locking.
- The Doors should be answered by a member of staff only (not students/parents/volunteers/other visitors) who are better able to verify who visitors are.

Procedure

If a visitor calls unannounced;

- Ask for identification, who they wish to see and request the purpose of their visit.
- Show them to a comfortable area, where they can wait until someone is free to speak to them.
- Explain that the setting is busy and they may have to wait until a staff member is free to deal with them.

- Give the option of waiting or making an appointment.
- Ensure that the visitor's book has been completed including departure time.

The setting/staff have the right to refuse entry to an individual, and must do so if they are uncertain as to the purpose of their visit.